

## Troubleshooting guide for CD players

| Symptom                           | Possible Solution  |
|-----------------------------------|--|
| My disc will not play.            | <p>Make sure the disc is compatible with the player. Compatible formats are listed in the specifications section of the manual.</p> <p>Make sure the disc is loaded with its shiny playing side facing down. The label side should face up and be visible while it is loaded in the disc compartment.</p> <p>Make sure that the disc is loaded properly in the disc compartment.</p> <ul style="list-style-type: none"><li>• For top-loading portable players, center the disc on the spindle and then push the disc down gently until it locks into place.</li><li>• For tray-loading players, gently place the disc in the tray.</li><li>• For slot-loading players, gently insert the disc into the slot until the player grabs the disc.</li></ul> <p>Dirty discs may not play or may not play properly. If there are smudges or dirt on the playing side of the disc, please clean it first. Use a soft, lint-free cloth and wipe out from the center of the disc in a straight line.</p> <p>Discs that are warped, cracked, or badly scratched should not be used in the player.</p> |
| The remote control does not work. | <p>The battery may be depleted. Replace the battery of the remote control.</p> <p>Bright light (including sunlight) may interfere with the remote transmission. Avoid placing the player in direct sunlight. Darken the room if possible.</p> <p>Remove any obstacles between the remote control and the player.</p> <p>Make sure to aim the remote control at the remote receiver on the player.</p>  |
| The player will not turn on.      | <p>Make sure that the power switch is set to the "ON" position or that the Function switch is not set to "OFF".</p> <p>Ensure that the player is plugged in to the proper power source. When using batteries, make sure that they have a sufficient charge.</p> <p>Ensure that the power source is functioning properly.</p> <p>Ensure that the power plug is connected securely to the player.</p>  |