

# FAQ

You have questions, Con-Tact® Brand have the answers. We outlined some of the most commonly asked questions regarding our product. In addition, we will continue to add questions and answers as we develop new products.

***Is the Self-Adhesive removable?*** Con-Tact® Brand is proud to offer a removable and repositionable liner. Once you are ready for a change, Con-Tact liners will not leave a sticky residue, allowing you the freedom to change the pattern at any time.

***Why do we use shelf liner?*** Con-Tact® Brand developed different styles and patterns of shelf liners that are esthetically pleasing, while helping to extend the life of our cabinets, shelving or drawers. In addition, adding shelf liner can help transform your kitchen without doing a full renovation. Each liner is decorative and functional.

Over the years, Con-Tact® Brand liners are used for contact paper projects. The fun patterns are being used as a decorative material that transform your projects from ordinary to extraordinary.

***What is the "Measure grid" that is on the rolls?*** Con-Tact® Brand includes a measuring grid on every self-adhesive roll to help ensure your cut is straight and to size. The grid is marked in increments of 1/2" measurement.

***Do the colors I see on the monitor match the product?*** Every monitor displays color differently. While we take time to describe each pattern, color and special details, the color seen on the monitor is subjective. If you are concerned about accurate color values, we recommend ordering a sample (some products are not available for sampling). A small handling fee is for a small cut strip of the desired pattern to view before purchasing a full roll. The small swatch should be able to help you evaluate the match.

***Is Con-Tact Premium liners BPA free?*** The Premium liners are BPA free.

***Are your products safe?*** All of our products, which vary in use and purpose, are designed to be as safe as possible when used properly. If there is a required warning under state or federal law, you'll find it on the label.

***Can you use Duraliner on lacquered surface?*** Duraliner is not made in PVC so it should be OK. However, we recommend removing any kind of liner periodically during general household cleaning to avoid possible issues. Long term pressure can cause issues.

***How do you apply self-adhesive liner?*** It's very important to prepare the surface first by cleaning the surface with soap and water first. Rinse and dry thoroughly. Product may not adhere to fabric, rough or pebbly surfaces or surface under 55F°. Porous surfaces should be sealed completely with enamel,

shellac, urethane or similar product. You should measure and cut liner, allowing 3/8" overlap on all edges for possible shrinkage. Peel off the backing evenly. When covering a large area, peel small sections at a time to make it easier. Apply the liner at the center, press out towards edge using a squeegee, straight edge tool, or cloth. There are helpful instructions printed on all rolls.

***Can your liners be laser cut?*** We do not recommend using a laser cutter with our self-adhesive liners.

***Is the self-adhesive contact paper food safe, can you rest food directly on the liner?*** We don't recommend placing food directly on the liners. We encourage food to be covered with something food grade safe, then use our liners as decoration.

***Where can we find Con-Tact Brand?*** Con-Tact® Brand in all major retailers but it's up to the store to decide which patterns and roll sizes to carry. Your favorite pattern may not be available in a store near you but is subject to change based on the inquires at the store level.

***Is the adhesive liners flame resistant?*** Our adhesive liners are made of PVC vinyl so they can only withstand lukewarm or very low heat and no open flames.

***Can you use self-adhesive liners behind stove as a backsplash?*** We would not recommend using the liner near an open heat source.

***Which side is up for non-adhesive liners?*** There is no right or wrong side. Either side can be the surface, it is a personal preference, however most of our users prefer the textured side up to allow for air circulation.

***What is the difference between non-adhesive liners and how do I know which one to get?*** You should review the features and benefits of the liners. For example, Grip Premium + Microban is ideal for odor-resistant applications but Grip Prints are smooth, washable and water-proof. The surface is protective while the cushioned grip stays in place without adhesive. Both are non-adhesive liners with a different focus.

***Which liner should be used for wire shelving?*** We have a few options that are ideal for wire racking. Duraliner is scuff, tear and crack resistant with an added bonus of being water and stain resistant. In addition, we also offer a full line of premium shelf liners that were designed to transform wire shelving into a smooth surface. These liners are thicker and more durable for heavy duty applications. We focus on presenting different options that capture your style while being functional.

***Do you have liners for refrigerators?*** We are happy to offer kitchen & refrigerator liners with fun lemon or lime prints and a Zip-N-Fit ribbed clear liner that protects without being distracting. View a full list of product details under the Kitchen Accessories page.