

Product Service Bulletin – 28005 Deluxe Tire Locking Chock

Service Bulletin Topic – 28005 Deluxe Tire Locking Chock is difficult to extend or retract at initial use.

BAL R.V. Products has experienced a small number of our 28005 Deluxe Tire Locking Chock that are difficult to extend or retract on the first use of the Chock out of the box. This does not affect the entire product distributed but a minimal number of the manufactured product.

This situation stems from the four bolts at the top and bottom trunnions being over tightened at assembly. This will cause the trunnions to be tighter against the screw drive making it difficult to extend or retract using the ³/₄" ratchet wrench.

Solution: A slight adjustment to the Chock will allow it to extend and retract as designed. This adjustment does not require returning the Chock to a RV dealership, service center, or retailer. It can be done in a few minutes and only requires common tools.

Tools required:

17 mm box or open end wrench or 17 mm socket or Crescent wrench

Adjustment instructions: There are four bolts located at the two trunnions on the Chock - two bolts per trunnion (see Image A). Using the required tools, loosen (counter clockwise) each bolt slightly (no more than $1/8^{\text{th}}$ of a turn). Operate the Chock using ³/₄" ratchet to see if it operates freely. If so, the modification is complete. If not, loosen the bolts a slight bit more until the Chock operates freely. If the Chock feels too loose; tighten (clockwise) the bolts the necessary amount for proper operation.

